

Change and Development Method Matrix

	Corporate Training	Education	Coaching	Counseling
Who the client is:	 Staff of companies Company teams Group of business owners 	 Student(s) Student teams or organizations 	 Individuals Groups of individuals who may know each other or may not 	 Someone in pain Someone with a problem Someone with a psychiatric diagnosis
Focus of Services	 Delivery of specific skills or knowledge for use in a business setting Issues addressed relate only to business and business setting 	 Delivery of specific skills or knowledge for skill development Issues addressed relate only to learning and educational setting 	 Moving forward to accomplish goals There is no assumption that there is a problem to be fixed Issues addressed are related to either personal or business 	 Relief of psychological pain Improving ability to cope with problems
Objective	Staff learning of specific skills useful to the business through instruction, discussion and experiential learning	 Student learning of specific skills through instruction, discussion, and experiential learning 	 Individual or groups uncover learning from within through experiential learning activities and Socratic questioning 	 Relief of psychological pain Treatment of emotional disorder Client learns to cope with their problem better

Please note: E3A does not train for a counseling or therapy context, only provided for comparison purposes.

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